The Formal Design Model of an Automatic Teller Machine (ATM)

Yingxu Wang, University of Calgary, Canada
Yanan Zhang, University of Calgary, Canada
Philip C.-Y. Sheu, Wuhan University, China and Univ. of California, Irvine, USA
Xuhui Li, Wuhan University, China
Hong Guo, Coventry University, UK

ABSTRACT

An Automated Teller Machine (ATM) is a safety-critical and real-time system that is highly complicated in design and implementation. This paper presents the formal design, specification, and modeling of the ATM system using a denotational mathematics known as Real-Time Process Algebra (RTPA). The conceptual model of the ATM system is introduced as the initial requirements for the system. The architectural model of the ATM system is created using RTPA architectural modeling methodologies and refined by a set of Unified Data Models (UDMs), which share a generic mathematical model of tuples. The static behaviors of the ATM system are specified and refined by a set of Unified Process Models (UPMs) for the ATM transition processing and system supporting processes. The dynamic behaviors of the ATM system are specified and refined by process priority allocation, process deployment, and process dispatch models. Based on the formal design models of the ATM system, code can be automatically generated using the RTPA Code Generator (RTPA-CG), or be seamlessly transformed into programs by programmers. The formal models of ATM may not only serve as a formal design paradigm of real-time software systems, but also a test bench for the expressive power and modeling capability of exiting formal methods in software engineering.


INTRODUCTION

The modeling and description of an Automated Teller Machine (ATM) are a typical design case in safety-critical and real-time systems (Laplante, 1977; Hayes, 1985; McDermid, 1991; Corsetti et al., 1991; Liu, 2000; Wang, 2002, 2007). As a real-time control system, the ATM system is characterized by its high degree of complexity, intricate interactions with hardware devices and
users, and necessary requirements for domain knowledge. All these factors warrant the ATM system as a complex but ideal design paradigm in large-scale software system design in general and in real-time system modeling in particular.

There is a lack of systematical and detailed documentation of design knowledge and modeling prototypes of ATM systems and a formal model of them in denotational mathematics and formal notation systems (Wang, 2008a, 2008b). This paper presents the formal design, specification, and modeling of the ATM system using a denotational mathematics known as Real-Time Process Algebra (RTPA) (Wang, 2002, 2003, 2007, 2008a, 2008c, 2008d). RTPA introduces only 17 meta-processes and 17 process relations to describe software system architectures and behaviors with a stepwise refinement methodology (Wang, 2007, 2008c). According to the RTPA methodology for system modeling and refinement, a software system can be specified as a set of architectural and operational components as well as their interactions. The former is modeled by Unified Data Models (UDMs, also known as the component logical model (CLM)) (Wang, 2008c), which is an abstract model of system hardware interfaces, an internal logic model of hardware, and/or an internal control structure of the system. The latter is modeled by static and dynamic processes using the Unified Process Models (UPMs) (Hoare, 1978, 1985; Bjorner & Jones, 1982; Wang, 2007, 2008c; Wang & King, 2000).

This paper develops a formal design model of the ATM system in a top-down approach on the basis of the RTPA methodology. This work demonstrates that the ATM system can be formally modeled and described by a set of real-time processes in RTPA. In the remainder of this paper, the conceptual model of the ATM system is described as the initial requirements for the system. The architectural model of the ATM system is created based on the conceptual model using the RTPA architectural modeling methodologies and refined by a set of UDMs. Then, the static behaviors of the ATM system are specified and refined by a set of processes (UPMs). The dynamic behaviors of the ATM system are specified and refined by process priority allocation, process deployment, and process dispatching models. With the formal and rigorous models of the ATM system, code can be automatically generated by the RTPA Code Generator (RTPA-CG) (Wang, 2007), or be seamlessly transferred into program code manually. The formal models of ATM may not only serve as a formal design paradigm of real-time software systems, but also a test bench for the expressive power and modeling capability of existing formal methods in software engineering.

THE CONCEPTUAL MODEL OF THE ATM SYSTEM

An ATM system is a real-time front terminal of automatic teller services with the support of a central bank server and a centralized account database. This paper models an ATM that provides money withdraw and account balance management services. The architecture of the ATM system, as shown in Figure 1, encompasses an ATM processor, a system clock, a remote account database, and a set of peripheral devices such as the card reader, monitor, keypad, bills storage, and bills disburser.

The conceptual model of an ATM system is usually described by a Finite State Machine (FSM), which adopts a set of states and a set of state transition functions modeled by a transition diagram or a transition table to describe the basic behaviors of the ATM system. On the basis of the conceptual model of the ATM system as given in Figure 1, the top level behaviors of ATM can be modeled in a transition diagram as shown in Figure 2.

Corresponding to the transition diagram of the ATM as given in Figure 2, a formal model of the ATM system as an FSM, ATMST, is defined as a 5-tuple as follows:
\( \text{ATMST} \triangleq (S, \Sigma, s, F, \delta) \)  

where

- \( S \) is a set of valid states that forms the domain of the ATM, \( S = \{s_0, s_1, \ldots, s_7\} \) where the states are: 
  - \( s_0 \) – System, 
  - \( s_1 \) – Welcome, 
  - \( s_2 \) – Check PIN, 
  - \( s_3 \) – Input withdraw amount, 
  - \( s_4 \) – Verify balance, 
  - \( s_5 \) – Verify bills availability, 
  - \( s_6 \) – Disburse bills, and 
  - \( s_7 \) – Eject card, respectively;

- \( \Sigma \) is a set of events that the ATM may accept and process, \( \Sigma = \{e_0, e_1, \ldots, e_{10}\} \) where
  - \( e_0 \) - Start, 
  - \( e_1 \) - Insert card, 
  - \( e_2 \) - Correct PIN, 
  - \( e_3 \) - Incorrect PIN, 
  - \( e_4 \) - Request \( \leq \) max, 
  - \( e_5 \) - Request \( > \) max, 
  - \( e_6 \) - Cancel transaction, 
  - \( e_7 \) - Sufficient funds, 
  - \( e_8 \) - Insufficient funds, 
  - \( e_9 \) - Sufficient bills in ATM, and 
  - \( e_{10} \) - Insufficient bills in ATM;

- \( s \) is the start state of the ATM, \( s = s_1 \) (Welcome);

- \( F \) is a set of ending states, \( F = \{s_1\} \);

- \( \delta \) is the transition function of the ATM that determines the next state of the FSM, \( s_{i+1} \), on the basis of the current state \( s_i \) and a specific incoming event \( e_i \), i.e., \( s_{i+1} = \delta (s_i, e_i) \), where

\[
\delta = f: S \times \Sigma \rightarrow S
\]

which can be rigorously defined in the transition table as shown in Table 1 corresponding to the conceptual model of the ATM behaviors as shown in Figure 2.

Based on the above conceptual models and descriptions, an abstract FSM model of the ATM system can be described as shown in Figure 3.

The top level framework of the ATM system can be modeled by a set of architecture, static behaviors, and dynamic behaviors using RTPA (Wang, 2002, 2008a) as follows:
Figure 2. The transition diagram of the ATM behaviors

Table 1. The state transition table of the ATM

<table>
<thead>
<tr>
<th>$s_i$</th>
<th>$e_i$</th>
<th>$s_{i+1} = \delta(s_i, e_i)$</th>
</tr>
</thead>
<tbody>
<tr>
<td>$s_0$</td>
<td>$c_0$</td>
<td>$s_1$</td>
</tr>
<tr>
<td>$s_1$</td>
<td>$c_1$</td>
<td>$s_2$</td>
</tr>
<tr>
<td>$s_2$</td>
<td>$c_2$</td>
<td>$s_3$</td>
</tr>
<tr>
<td>$s_2$</td>
<td>$c_3$</td>
<td>$s_7$</td>
</tr>
<tr>
<td>$s_2$</td>
<td>$c_4$</td>
<td>$s_6$</td>
</tr>
<tr>
<td>$s_3$</td>
<td>$c_5$</td>
<td>$s_7$</td>
</tr>
<tr>
<td>$s_3$</td>
<td>$c_6$</td>
<td>$s_7$</td>
</tr>
<tr>
<td>$s_3$</td>
<td>$c_7$</td>
<td>$s_7$</td>
</tr>
<tr>
<td>$s_4$</td>
<td>$c_8$</td>
<td>$s_7$</td>
</tr>
<tr>
<td>$s_4$</td>
<td>$c_9$</td>
<td>$s_7$</td>
</tr>
<tr>
<td>$s_5$</td>
<td>$c_{10}$</td>
<td>$s_7$</td>
</tr>
<tr>
<td>$s_6$</td>
<td>-</td>
<td>$s_1$</td>
</tr>
<tr>
<td>$s_7$</td>
<td>-</td>
<td>$s_1$</td>
</tr>
</tbody>
</table>

$\$ ATM \$ \triangleq ATM^{\$}.Architecture^{ST}$ $\|$ ATM$^{\$}.StaticBehaviors^{PC}$ $\|$ ATM$^{\$}.DynamicBehaviors^{PC}$

(3)
where || indicates that these three subsystems related in parallel, and $\mathcal{S}$, $\mathcal{ST}$, and $\mathcal{PC}$ are type suffixes of system, system structure, and process, respectively.

The conceptual models of ATM as presented in Figs. 1 through 3 describe the configuration, basic behaviors, and logical relationships among components of the ATM system. According to the RTPA methodology for system modeling, specification, and refinement (Wang, 2008a, 2008b), the top level model of any system may be specified in a similar structure as given in Eq. 3. The following sections will extend and refine the top level framework of ATM into detailed architectural models (UDMs) and behavioral models (UPMs).

**THE ARCHITECTURAL MODEL OF THE ATM SYSTEM**

The architecture of a hybrid hardware/software system, particularly a real-time system, is a system framework that represents the overall structure, components, processes, and their interrelationships and interactions. This sections specifies the architecture of the ATM system, ATM, by a high-level architectural framework based on its conceptual model as provided in Figure 1. Then, each of its architectural components will be refined as a UDM (also known as Component Logical Model (CLM)) (Wang, 2002, 2007, 2008c).

**The Architectural Framework of the ATM System**

System architectures, at the top level, specify a list of structural identifiers of UDMs and their relations. A UDM may be regarded as a predefined class of system hardware or internal control

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models, which can be inherited or implemented by corresponding UDM objects as specific instances in the succeeding architectural refinement processes for the system.

Corresponding to the conceptual model of ATM as shown in Figs. 1 to 3, the high-level specification of the architecture of ATM, ATM§.Architecture, is given in Figure 4 in RTPA. ATM§.Architecture encompasses parallel structures of a set of UDMs such as the ATMProcessor, CardReader, Keypad, Monitor, BillStorage, BillsDisburser, AccountDatabase, and SysClock, as well as a set of system events @Events and a set of statuses &Status. The numbers in the angel brackets indicate the configuration of how many data objects that share the same UDM.

The set of events of ATM are predefined global control variables of the system, as given in Eq. 4, which represent an external stimulus to a system or the occurring of an internal change of status such as an action of users, an updating of the environment, and a change of the value of a control variable. Types of general events, @Event, that may trigger a behavior in a system can be classified into operational (@e), time (@t), and interrupt (@i) events where @ is the event prefix, and e, t, and i the type suffixes of string, time, and interrupt, respectively, i.e.:

\[
\text{ATM§.Architecture}.\text{Events} \triangleq @\text{SysInitial} \\
| @\text{TM} = $:hh:mm:ss$ \\
| @\text{SysClock100msInt} \\
\]

(4)

In RTPA, a status denoted by $\circ \text{s BL}$ is an abstract model of system state in Boolean type with a status prefix $\circ$, such as an operation result and an internal condition. The ATM statuses as a set of predefined global control variables are as follows:

\[
\text{ATM§.Architecture}.\text{Status} \triangleq $\circ \text{CardReadStatus}$ \\
| $\circ \text{MonitorStatus}$ \\
| $\circ \text{KeypadStatus}$ \\
| $\circ \text{BillStorageStatus}$ \\
| $\circ \text{BillsDisburserStatus}$ \\
| $\circ \text{BillsDisburseEngineStatus}$ \\
| $\circ \text{BillsAvailable}$ \\
| $\circ \text{BillsDisbursed}$ \\
| $\circ \text{CardInserted}$ \\
| $\circ \text{CardEjected}$ \\
| $\circ \text{CancellKeyPress}$ \\
| $\circ \text{EnterKeyPress}$ \\
| $\circ \text{DataEntered}$ \\
| $\circ \text{TimeOut}$ \\
| $\circ \text{ServiceCompleted}$ \\
| $\circ \text{ServiceCancelled}$ \\
| $\circ \text{SystemFailure}$ \\
| $\circ \text{SysShutDown}$ \\
| $\circ \text{ValidAmount}$ \\
| $\circ \text{ValidBalance}$ \\
| $\circ \text{ValidCard}$ \\
| $\circ \text{ValidPIN}$ \\
\]

(5)
As modeled in Figure 4, the ATM system encompasses eight UDMs for modeling the system hardware interfaces and internal control structures. It is recognized that UDMs are a powerful modeling means in system architectural modeling (Wang, 2002, 2007, 2008c), which can be used to unify user defined complex data objects in system modeling, and to represent the abstraction and formalization of domain knowledge and structural information. The generic mathematical model of UDMs is tuples. Each of the eight UDMs of the ATM system is designed and modeled in the following subsections, except that the ATMProcessor will be embodied by its static and dynamic behavioral models (UPMs) in other sections.

### a. The UDM of the Card Reader

The card reader of the ATM system, CardReader, is an architectural model of the interface device, which accepts an inserted bank card, scans predesigned identification information on the card, and returns the card to users. The UDM model of CardReader specifies seven functional fields as shown in Figure 5. The card input port is an input structure consisting of two fields known as the CardInputAddress and CardInput. The card insert port is an output structure consisting of two fields known as the CardInsertAddress and CardInsertEngine. The card eject port is another output structure consisting of two fields known as the CardEjectAddress and CardEjectEngine. There are three CardReader operating statuses modeled in the fields of CardReadStatus, CardInsertStatus, and CardEjectStatus.

### b. The UDM of the Keypad

The keypad of the ATM system, Keypad, is an architectural model of the interface device for users entering required information such as the personal identification number (PIN) and withdraw amount of money. The UDM model of Keypad specifies five functional fields with certain design constraints as shown in Figure 6. The field of PortAddress represents the physical input address of the keypad. The field of InputDigits represents information (≤ 4 digits) entered from the keypad. The field of KeypadStatus represents the working conditions of the keypad. The fields of EnterPressed and CancelPressed represent a valid or invalid input entered by the keypad, respectively.
c. The UDM of the Monitor

The monitor of the ATM system, Monitor\textsuperscript{ST}, is an architectural model of the output device that displays system operational and status information to users. The UDM model of Monitor\textsuperscript{ST} specifies four functional fields with certain design constraints as shown in Figure 7. The field of PortAddress\textsuperscript{H} represents the physical output address to the monitor. The field of OutputInformation\textsuperscript{S} represents a string of letters (≤ 255 characters) that will be displayed on the monitor. The field of MonitorStatus\textsuperscript{BL} represents the operational conditions of the monitor. The field of CurrentDisplay\textsuperscript{S} is a system feedback of the latest output information on the monitor.

d. The UDM of the Bills Storage

The bills storage of the ATM system, BillStorage\textsuperscript{ST}, is an architectural model of the internal device that stores bills in different notes, which can be sent to the bills disburser in various combinations. The UDM model of BillStorage\textsuperscript{ST} specifies six functional fields with certain design constraints as shown in Figure 8. The bills storage port is an output structure consisting of two fields known as the BillStorageAddress\textsuperscript{H} and BillsAmount\textsuperscript{N}. The bills deliver port is an output structure consisting of two fields known as the BillsDeliverAddress\textsuperscript{H} and BillsDeliverEngine\textsuperscript{BL}. The field of BillStorageStatus\textsuperscript{BL} represents the operational conditions of the bills storage. The field of BillsLevel\textsuperscript{N} represents the current level of bills in the bills storage.
e. The UDM of the Bills Disburser

The bills disburser of the ATM system, BillsDisburserST, is an architectural model of the output device that delivers bills of requested amount from the bills storage to the customer. The UDM model of BillsDisburserST specifies four functional fields with certain design constraints as shown in Figure 9. The disburser drive port is an output structure consisting of two fields known as the DisburserDriveAddressH and DisburseEngineBL. The field of BillsDisburserStatusBL represents the operational conditions of the bills disburser. The field of AmountDisbursedN is a system feedback signal of bills disbursed to the customer in the current transaction.

f. The UDM of the System Clock

The system clock of the ATM system is an architectural model for event timing, process duration manipulation, and system synchronization. The UDM model of the system clock, SysClockST, is designed as given in Figure 10. SysClockST provides an absolute (calendar) clock CurrentTime hh:mm:ss as the logical time reference of the entire system and a relative clock \$tN as a generic counter of the ATM system. The InterruptCounterN is adopted to transfer the system timing ticks at 100ms interval into the second signal. The real-time system clock is updated by the process SysClockPC, which will be described in the following section on system static behaviors.

g. The UDM of the System Database

The system database of the ATM system, SysDatabaseST, is an architectural model of the internal centralized database located in the bank’s server where the ATM connects to. The ATM uses the card number scanned from a bank card and the PIN entered from the keypad to access the system database in order to verify the validity of the card and information recorded in the corresponding account in SysDatabaseST, such as the card holder, current balance, and withdraw constraints.
The UDM model of SysDatabaseST specifies a set of accounts with seven functional fields as shown in Figure 11. The field of AccountNumN represents a specific account existed in the system that is corresponding to the number assigned to the bank card. The field of AccountStatusBL represents the current status of an account such as active or inactive in the system. The field of PINH represents a user defined PIN (≤ 4 digits) recorded in the system. The field of CardHolderS records the name of person that holds the account. The field of BalanceN represents the current remaining money in the given account. The field of MaxAllowableWithdrawN represents the limit set by the bank for the given account. The field of CurrentWithdrawN specifies the valid user requested amount of withdraw in the current transaction.

The system architectural models specified in this section provide a set of abstract object models and clear interfaces between system hardware and software. By reaching this point, the co-design of a real-time system can be carried out in parallel by separated hardware and software teams. It is recognized that system architecture specification by the means of UDMs is a fundamental and difficult phase in software system modeling, while conventional formal methods hardly provide any support for this purpose. From the above examples in this subsection, it can be seen that RTPA provides a set of expressive notations for specifying system architectural structures and control models, including hardware, software, and their interactions. On the basis of the system architecture specification and with the work products of system architectural components or UDMs, specification of the operational components of the LDS system as behavioral processes can be carried out directly as elaborated in the following sections.

THE STATIC BEHAVIORAL MODEL OF THE ATM SYSTEM

A static behavior is a component-level function of a given system that can be determined before run-time. On the basis of the system architecture specifications and with the UDMs of system...
architectural components developed in preceding section, the operational components of the given ATM system and their behaviors can be specified as a set of UPMs as behavioral processes operating on the UDMs.

The static behaviors of the ATM system, \text{ATMS}.\text{StaticBehaviors}_{PC}, can be described through operations on its architectural models (UDMs). \text{ATMS}.\text{StaticBehaviors}_{PC} encompasses eight transactional processes as given in Eq. 1 and Figures 2 and 3, as well as the support processes \text{SysInitial}_{PC}, \text{SysClock}_{PC}, and \text{SysDiagnosis}_{PC}, in parallel as specified below:

\[
\begin{align*}
\text{ATMS}.\text{StaticBehaviors}_{PC} & \triangleq \text{SysTransactionProcesses}_{PC} \\
& \quad \mid \text{SysSupportProcesses}_{PC} \\
& \quad = (\text{Welcome}(<I::(PNH)>; <O::(PNH, AccountNumH, ValidCardBL)>; \\
& \quad \quad <UDM::(CardReaderST, MonitorST, SysDatabaseST, SysClockST)>_{PC}) \\
& \quad \mid \text{CheckPIN}(<I::(PNH, AccountNumH)>; <O::(PNH, ValidPINBL, ServiceCancelledBL)>; \\
& \quad \quad <UDM::(MonitorST, KeypadST, SysDatabaseST, SysClockST)>_{PC}) \\
& \quad \mid \text{InputWithdrawAmount}(<I::(PNH, AccountNumH)>; <O::(PNH, ValidAmountBL, ServiceCancelledBL)>; \\
& \quad \quad <UDM::(CardReaderST, MonitorST, KeypadST, SysDatabaseST, SysClockST)>_{PC}) \\
& \quad \mid \text{VerifyBalance}(<I::(PNH, AccountNumH)>; <O::(PNH, AmountToWithdrawH, ValidBalanceBL, ServiceCancelledBL)>; \\
& \quad \quad <UDM::(MonitorST, KeypadST, SysDatabaseST, SysClockST)>_{PC}) \\
& \quad \mid \text{VerifyBillsAvailability}(<I::(PNH, AccountNumH)>; <O::(PNH, BillsAvailableBL, ServiceCancelledBL)>; \\
& \quad \quad <UDM::(CardReaderST, MonitorST, KeypadST, BillStorageST, SysDatabaseST, SysClockST)>_{PC}) \\
& \quad \mid \text{DisburseBills}(<I::(PNH, AccountNumH)>; <O::(PNH, BillsDisbursedBL, ServiceCompletedBL, ServiceCancelledBL)>; \\
& \quad \quad <UDM::(CardReaderST, MonitorST, KeypadST, BillStorageST, BillsDisbursedST, SysDatabaseST, SysClockST)>_{PC}) \\
& \quad \mid \text{EjectCard}(<I::(PNH)>; <O::(PNH, CardEjectedBL)>; <UDM::(CardReaderST, MonitorST)>_{PC}) \\
& \quad \mid \text{SysFailure}(<I::(PNH)>; <O::(PNH, SystemFailureBL, CardEjectedBL, SysShutDownBL)>; \\
& \quad \quad <UDM::(CardReaderST, MonitorST)>_{PC}) \\
& \quad (\text{SysInitial}(<I::()>; <O::(PNH, AccountNumH, CadInsertedBL, SystemFailureBL)>; <UDM::(All_ATM_UDMsST)>_{PC}) \\
& \quad \mid \text{SysClock}(<I::()>; <O::()>; <UDM::(SysClockST)>_{PC}) \\
& \quad \mid \text{SysDiagnosis}(<I::()>; <O::()>; <UDM::(All_ATM_UDMsST)>_{PC}) 
\end{align*}
\]

(6)
The following subsections describe how the ATM static behaviors as specified in Eq. 5 are modeled and refined using the denotational mathematical notations and methodologies of RTPA in term of sets of UPMs for the ATM transaction processes and support processes, respectively.

UPMs of the ATM State Transition Processes

The ATM system encompasses eight transaction processes as specified in Eq. 5, i.e., the Welcome\textit{PC}, CheckPIN\textit{PC}, InputWithdrawAmount\textit{PC}, VerifyBalance\textit{PC}, VerifyBillsAvailability\textit{PC}, DisburseBills\textit{PC}, EjectCard\textit{PC}, and SysFailure\textit{PC} processes. The following subsections formally describe the UPMs of the eight ATM state transition processes in RTPA.

a. The UPM of the Welcome Process

The welcome process of the ATM system, Welcome\textit{PC}, as shown in Figure 12, is the first transition process (PN\textsubscript{N} = 1) that promotes system welcome information until a card is inserted. The ATM system adopts a transaction process number PN\textsubscript{N}, 0 ≤ PN\textsubscript{N} ≤ 8, as a global integer variable to represent the current system state, i.e.: (PN\textsubscript{N} = 0, System), (PN\textsubscript{N} = 1, Welcome), (PN\textsubscript{N} = 2, Check PIN), (PN\textsubscript{N} = 3, Input withdraw amount), (PN\textsubscript{N} = 4, Verify balance), (PN\textsubscript{N} = 5, Verify bills availability), (PN\textsubscript{N} = 6, Disburse bills), (PN\textsubscript{N} = 7, Eject card), and (PN\textsubscript{N} = 8, System failure).

Welcome\textit{PC} reads account information stored in the card via the card reader’s input port address. The obtained account number, AccountNum\textsubscript{N}, as a global variable of the system as that of PN\textsubscript{N} is used to seek if there is a corresponding account in the central database and if its status is active. If so, the card is identified as a valid one and the transaction is transferred to the next process CheckPIN\textit{PC} (PN\textsubscript{N} = 2). Otherwise, the system will terminate the transaction and eject the invalid card by transferring the current process to EjectCard\textit{PC} (PN\textsubscript{N} = 7). A timer, SysClock\textit{ST}.Timer\textsubscript{SS} = 10, is introduced in this process, when a valid card is identified, which requests users to enter a PIN within 10 seconds before a timeout termination is resulted in the following process.

It is noteworthy in the first part of the Welcome\textit{PC} process that a useful safety-critical system design strategy is adopted, in which the key system devices involved are always be checked before a system function is executed. The Welcome\textit{PC} process checks the conditions of related system devices modeled by the UDMs such as CardReader\textit{ST} and Monitor\textit{ST}. The functional processes may only go ahead when both of their statuses are normal. Otherwise, exceptional warning message will be generated such as ! (ʻMonitor fault.’) and/or ! (ʻCard reader fault.’).

b. The UPM of the Check PIN Process

The check PIN process of the ATM system, CheckPIN\textit{PC} (PN\textsubscript{N} = 2), as shown in Figure 13, determines if a valid card matches its PIN. The processes first tests the conditions of related system UDMs operated in this process such as Monitor\textit{ST} and Keypad\textit{ST}, before the functional processes may be carried out. It also checks the 10 second timer set in the preceding process and finds out if a timeout condition has been generated when SysClock\textit{ST}.Timer\textsubscript{SS} = 0, which is updated automatically by the system in the process of SysClock\textit{PC}.

The CheckPIN\textit{PC} process scans the PIN entered by the user via the keypad of the system. If the PIN is correct and matches the account number, the transaction is transferred to the next process InputWithdrawAmount\textit{PC} (PN\textsubscript{N} = 3) after a new 10s timer is set for waiting the customer to enter the requested amount of withdraw. Otherwise, the system will allow the user to retry PIN input up to three times before the transaction is transferred to EjectCard\textit{PC} (PN\textsubscript{N} = 7). During the...
Figure 12. The behavior model of the welcome process

```
Welcome {<I: (PN)}; <O: (PN, AccountNum, ValidCard);>
<UDM:: (CardReader, Monitor, SysDatabase, SysClock)> PC =

{ // PN = 1
  CardInserted BL = \ F
  \ R
  MonitorStatus BL := Monitor
  CardRead BL := CardRead
  CardStatus BL := CardStatus

  \ 'Welcome!' \ PORT(Monitor, PortAddress, ST, OutputInformation)
  \ 'Please insert your card.' \ PORT(Monitor, PortAddress, ST, OutputInformation)
  PORT(CardReader, CardInsertAddress, ST, CardInsertStatus, CardInserted BL)
    \ F
  \ 'Monitor fault.'
    \ MonitorStatus BL := Monitor
    \ CardRead BL := CardRead
    \ CardStatus BL := CardStatus
  \ F
    \ 'Card reader fault.'
  PN := 8 // To system failure
  \ F

  PORT(CardReader, CardInsertAddress, ST, CardInsertStatus, CardInserted BL)
    \ F
  \ F
    \ CardInserted BL := CardInserted

  \ AccountNum := AccountNum

  \ ( MonitorStatus BL := Monitor)
    \ CardRead BL := CardRead
    \ CardStatus BL := CardStatus

  \ F
    \ AccountNum := AccountNum

  \ F
    \ SysClock.T times := 10 // To wait for PIN with 10s
    \ PINTrialTimes := 3
    \ PN := 2 // To check PIN

  \ F
    \ ValidCard BL := F
    \ PN := 7 // To eject card

  \ F
```
In the system database, the transaction is transferred to the next process CheckBalance (PN₄ = 4). Otherwise, the system will promote the user to reenter a valid withdraw amount. If the user presses 'Yes' (KeypadST.EnterPressedBL = T) by pressing the Enter key on the keypad, the transaction will remain in the same process with a newly set 10s timer. However, if the user
presses 'No' (KeypadST.CancelPressedBL = T) by pressing the Enter key on the keypad, the
transaction will be transferred to EjectCardPC (PN = 7).

d. The UPM of the Verify Balance Process

The verify balance process of the ATM system, VerifyBalancePC (PN = 4), as shown in Figure
15, determines if the current balance of the account is enough for the withdraw request obtained
in the preceding process. VerifyBalancePC first tests the conditions of related system UDMs
operated in this process such as MonitorST and KeypadST, before the functional processes may
be carried out.

The VerifyBalancePC process checks if the requested withdraw amount is less or equal to
the current balance of the account maintained in the central database. If so, the transaction is
transferred to the next process VerifyBillsAvailabilityPC (PN = 5). Otherwise, the system will
promote the customer to choose either to reenter a smaller amount (KeypadST.EnterPressedBL
= T) or give up (KeypadST.CancelPressedBL = T). The former will result in the transaction being
transferred to the amount reenter, i.e., PN = 3, after a new timer is set for limiting the waiting
time for entering the new requested amount of withdraw; However, the latter will result in the
termination of the current transaction, i.e., PN = 7.

e. The UPM of the Verify Bills Availability Process

The verify bills availability process of the ATM system, VerifyBillsAvailabilityPC (PN = 5), as
shown in Figure 16, checks if the bills are available in the ATM that meet the demanded withdraw.
The processes first tests the conditions of related system UDMs operated in this process such as
CardReaderST, MonitorST, KeypadST, and BillStorageST, before the functional processes may
be carried out.

The VerifyBillsAvailabilityPC process checks the bills level in the bills storage. If the
bills level is higher than the valid withdraw amount, BillStorageST.BillsLevelN ≥ AmountToWithdrawN,
the system will transfer the current transaction to DisburseBillsPC (PN = 6) process. Otherwise, the system will find out if the customer wishes to reenter a lower amount by promoting a system message on the monitor and wait for 3 seconds for response. When the customer selects 'Yes' by pressing the Enter key on the keypad, the system will transfer the current process back to InputWithdrawAmountPC (PN = 3), in order to obtaining a new amount for withdraw. However, if the customer selects 'No' by pressing the Cancel key on the keypad or there was no action after 3 seconds, the system will terminate the transaction by transferring it to EjectCardPC (PN = 7).

f. The UPM of the Disburse Bills Process

The disburse bills process of the ATM system, DisburseBillsPC (PN = 6), as shown in Figure
17, delivers the requested and validated amount of bills from the bills storage to the customer.
The process first tests the conditions of related system UDMs operated in this process such as
MonitorST, KeypadST, CardreaderST, BillStorageST, and BillsDisburserST, before the functional
processes may be carried out.

The DisburseBillsPC process deducts the balance in the corresponding account, updates
the bills level in the bills storage, prepares the exact amount of bills as requested in the bills
storage, and deliver them via the output device of the bills disburser. Then, the transaction is
successfully completed and is transferred to the next process EjectCardPC (PN = 7). When bills
disburse cannot be carried out because a bill disburser malfunction, the process will promote a
Figure 14. The behavior model of the input withdraw amount process

```
InputWithdrawAmount(<I: (PN, AccountNum)>, <O: (PN, ValidAmount, ServiceCancelled)>,
<UDM: (CardReader, MonitorST, KeypadST, SysDatabaseST, SysClockST)>) PC Δ

// PN:=3

R

@MonitorST := MonitorST, MonitorStatusBL
→ MonitorStatusBL := CardReadStatusBL := CardReadStatusBL
→ ( SysClockST.Timer := 0 ∧ MonitorStatusBL = T ∧ CardReadStatusBL = T
→ 'Enter the amount you wish to withdraw ($5 ... $500).'
PORT (MonitorST, PortAddressST, ST, OutputInformationS)
→ DataEnteredBL := KeypadST, EnterPressedBL
)
→ ( SysClockST.Timer := 0
→ TimeOutBL := T
→ PN := 7 // To eject card
| MonitorStatusBL := F
→ ! ('Monitor fault.')
→ PN := 8 // To system failure
| CardReadStatusBL := F
→ ! ('Card reader fault.')
→ PN := 8 // To system failure
→ ST
)

→ PORT (KeypadST, PortAddressST, ST, InputDigitN | AmountToWithdrawN)

→ ( ≤ AmountToWithdrawN ≤ AccountNumberST, MaxAllowableWithdrawN
→ ValidAmountBL := T
→ AccountNumberST, CurrentWithdrawN := AmountToWithdrawN
→ PN := 4 // To check balance of account
| CardReadStatusBL := F
→ 'Amount required is out of range.'
PORT (MonitorST, PortAddressST, ST, OutputInformationS)

→ TimeCardBL := ( ΔN := $3 + 3 // Delay 3s
→ TimeOutBL := T

→ EnterKeyPressedBL := KeypadST, EnterPressedBL
→ CancelKeyPressedBL := KeypadST, CancelPressedBL

→ ( EnterKeyPressedBL := T
→ SysClockST.Timer := 10 // Reset timer
→ PN := 3 // To retry input
| CancelKeyPressedBL := T
→ ServiceCancelled := T // To eject card
→ PN := 7

}
```
system failure information, and the transaction is terminated after the system is transferred to the exception state SysFailurePC (PNN = 8).

g. The UPM of the Eject Card Process

The eject card process of the ATM system, EjectCardPC (PNN = 7), as shown in Figure 18, terminates a complete or exceptional transaction, returns the inserted card, and prepares for next service. The process first tests the conditions of related system UDMs operated in this process such as MonitorST and CardreaderST, before the functional processes may be carried out.

There are five designated causes that drive a transaction of the ATM system into the state EjectCardPC, i.e., &ServiceCompletedBL = T, &ServiceCancelledBL = T, &TimeOutBL = T,
&ValidCard\text{BL} = \text{F}, \text{ and } &ValidPIN\text{BL} = \text{F}. \text{ Except the first condition, all other conditions are due to an operational exception. Therefore, the EjectCardPC process is designed as a switch structure where a different causal event corresponding to different actions before the system returns to WelcomePC (PNN = 1). However, when an unknown cause results in transaction termination, the system will provide a warning information and transfers to SystemFailurePC (PNN = 8).}
### h. The UPM of the System Failure Process

The system failure process of the ATM system, **SysFailure** \( \text{PC} \) (\( \text{PN} = 8 \)), as shown in Figure 19, terminates the system in order to handle an exceptional problem by system maintainers. The **SysFailure** \( \text{PC} \) process ejects any card remaining in the machine, provides a warning message on the monitor, and instructs the system dispatching process as shown in Figure 24 to shut down system interactions to customers until it is recovered by maintainers.

#### UPMs of the ATM Support Processes

In addition to the transaction processing processes of the ATM system as modeled and described in the preceding subsections, a set of system support processes is required for ATM in order to provide necessary system functions. The support processes of the ATM system as specified in Eq. 5 encompass three UPMs such as the **SysInitial** \( \text{PC} \), **SysClock** \( \text{PC} \), and **SysDiagnosis** \( \text{PC} \) processes. The following subsections formally describe the refined UPMs of the ATM support processes in RTPA.
a. The UPM of the System Initialization Process

System initialization is a common process of a real-time system that boots the system, sets its initial states and environment, and preassigns the initial values of data objects of the system such as variables, constants, as well as architectural (hardware interface) and control (internal) UDMs. Initialization is crucially important for a real-time system as well as its control logic specified in the functional processes. The system initialization process of the ATM system, SysInitialPC, is modeled as a UPM in RTPA as shown in Figure 20, where all system architectural and control
UDMs are initialized as specified in their UDMs. Then, the system clock and timing interrupt are set to their initial logical or calendar values. However, the system central database, SysDatabaseST, is initialized and maintained by the system server of the bank.

b. The UPM of the System Clock Process

The system clock process is a generic support process of a real-time system that maintains and updates an absolute (calendar) clock and a relative clock for the system. The system clock process of the ATM system, SysClockPC, is modeled in Figure 21. The source of the system clock is obtained from the 100ms interrupt clock signal generated by system hardware, via which the absolute clock with real-time second, minute, and hour, SysClockST.CurrentTimeHH:MM:SS, are generated and periodically updated. The second clock in a real-time system is the relative clock, SysClockST.§T, which is usually adopted for relative timing and duration manipulations. The relative clock is reset to zero at midnight each day in order to prevent it from overflow.

c. The UPM of the System Diagnosis Process

The system diagnosis process of the ATM system, SysDiagnosisPC, as shown in Figure 22 (a) and (b), is a built-in system diagnosis component that is triggered every hour on the hour when there is no current service. The dispatching mechanism of the system diagnosis process is specified at the base-level of system process deployment in Figure 24. SysDiagnosisPC tests all system devices such as the card reader, keypad, monitor, bills storage, and bills disburser. Testing results are diagnosed in order to update the current system operating conditions modeled by a set of global system statuses as shown as part of Eq. 5. It is noteworthy that the built-in-tests (BITs) technology (Wang et al., 2000) adopted in the ATM system diagnosis process may be further enhanced by additional manual tests regularly conducted by maintainers because many sophisticated tests for the ATM system need interactive operations and feedback of human operators.

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THE DyNAMIC BEHAVIORAL MODEL OF THE ATM SySTem

Dynamic behaviors of a system are run-time process deployment and dispatching mechanisms based on the static behaviors modeled in UPMs. Because the static behaviors are a set of component processes of the system, to put the static processes into a life and interacting system at
run-time, the dynamic behaviors of the system in terms of process priority allocation, process deployment, and process dispatch, are yet to be specified. With the UPMs developed in the preceding section as a set of static behavioral processes of the ATM system, this section describes the dynamic behaviors of the ATM system at run-time via process priority allocation, process deployments, and process dispatch.
Figure 22. continued

(b) The behavior model of the system diagnosis process
Process Priority Allocation of the ATM System

The process priority allocation of system dynamic behaviors is the executing and timing requirements of all static processes at run-time. In general, process priorities can be specified at 4 levels for real-time and nonreal-time systems in an increasing priority known as: L1: base level processes, L2: high level processes, L3: low interrupt level processes, and L4: high interrupt level processes. The L1 and L2 processes are system dynamic behaviors that are executable in normal sequential manner. However, the L3 and L4 processes are executable in periodical manner triggered by certain system timing interrupts. It is noteworthy that some of the priority levels may be omitted in modeling a particular system, except the base level processes. That is, any system encompasses at least a base level process, particularly for a nonreal-time or transaction processing system.

According to the RTPA system modeling and refinement methodology (Wang, 2007), the first step refinement of the dynamic behaviors of the ATM system known as process priority allocation can be specified as shown in Figure 23. It may be observed that all non-periodical processes at run-time including SysInitialPC, SysDiagnosisPC, and the 8 transaction processes such as WelcomePC, CheckPINPC, InputWithdrawAmountPC, VerifyBalancePC, VerifyBillsAvailabilityPC, DisburseBillsPC, EjectCardPC, and SysFailurePC, are allocated at the base level (L1). Therefore, there is no high level process in the ATM system. However, the process with strict timing constraints, SysClockPC, is allocated as periodical interrupt processes at L3.

Process Deployment of the ATM System

Process deployment is a dynamic behavioral model of systems at run-time, which refines the timing relations and interactions among the system (§), system clock, system interrupts, and all processes at different priority levels. Process deployment is a refined model of process priority allocation for time-driven behaviors of a system. On the basis of the process priority allocation model as developed in previous subsection in Figure 23, the ATM dynamic behaviors can be
further refined with a process deployment model as shown in Figure 24, where precise timing relationships between different priority levels are specified.

The dynamic behaviors of the ATM system can be described by the interactions of parallel categories of processes at the base and interrupt levels triggered by the event @SystemInitialS or @SysClock100msInst, respectively. The ATM system repeatedly executes the eight transaction processes at base level until the event SysShutDownBL=T is captured by the system (§). The system diagnosis process, SysDiagnosisPC, is also deployed at the base level, which is triggered every hour on the hour when the system is idle, i.e., PN=1.

When the interrupt-level process occurs per 100ms during run-time of base level processes, the system switches priority scheduling to the interrupt level process SysClockPC. Once it is completed, the interrupt-level process hands over control to the system in order to resume the interrupted base-level functions.

**Process Dispatch of the ATM System**

Process dispatch is a dynamic behavioral model of systems at run-time, which refines relations between system events and processes. Dynamic process dispatch specifies event-driven behaviors of a system. In the ATM system, the iterative transaction processing processes, ATM§.TransactionProcessesPC, are a complex process that can be further refined in a system process dispatching framework as shown in Figure 25. The ATM process dispatching model specifies that the system iteratively handles transaction processes by a switch structure. In a certain process, one of the eight possible transaction processes determined by the value of current process numbers of the system (PN) is dispatched. Then, the dispatch process returns control to the system (§).

The formal design models of the ATM system and their refinements demonstrate a typical system modeling paradigm of the entire architectures, static behaviors, and dynamic behaviors according to the RTPA specification and refinement methodology. The practical formal engi-
A comprehensive set of real-world applications of RTPA for formally modeling real-time systems may be referred to (Wang, 2003, 2007, 2009b; Wang, Ngolah, Ahmadi, Sheu, & Ying, 2009; Ngolah, Wang, & Tan, 2004). Further studies have demonstrated that RTPA is not only useful as a generic notation and methodology for software engineering, but also good at modeling human cognitive processes. The applications of RTPA in modeling cognitive processes of the

CONCLUSION

This paper has demonstrated that the ATM system, including its architecture, static behaviors, and dynamic behaviors, can be essentially and sufficiently described by RTPA. The experimental case study has shown that the formal specification and modeling of the ATM system are helpful for improving safety operations and quality services of the system. With a stepwise specification and refinement method for describing both system architectural and operational components, the formal model of the ATM system provides a foundation for implementation in multiple programming languages and on different operating platforms. It also improves the controllability, reliability, maintainability, and quality of the design and implementation in real-time software engineering.

A comprehensive set of real-world applications of RTPA for formally modeling real-time systems may be referred to (Wang, 2003, 2007, 2009b; Wang, Ngolah, Ahmadi, Sheu, & Ying, 2009; Ngolah, Wang, & Tan, 2004). Further studies have demonstrated that RTPA is not only useful as a generic notation and methodology for software engineering, but also good at modeling human cognitive processes. The applications of RTPA in modeling cognitive processes of the
brain and computational intelligence may be referred to (Wang, 2009a, 2009c; Wang & Chiew, in press; Wang & Ruhe, 2007; Wang, Kinsner, & Zhang, 2009; Wang, Zadeh, & Yao, 2009).

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REFERENCES


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Yingxu Wang is professor of cognitive informatics and software engineering, Director of International Center for Cognitive Informatics (ICCI), and Director of Theoretical and Empirical Software Engineering Research Center (TESERC) at the University of Calgary. He is a Fellow of WIF, a P.Eng of Canada, a Senior Member of IEEE and ACM, and a member of ISO/IEC JTC1 and the Canadian Advisory Committee (CAC) for ISO. He received a PhD in Software Engineering from The Nottingham Trent University, UK, in 1997, and a BSc in Electrical Engineering from Shanghai Tiedao University in 1983. He has industrial experience since 1972 and has been a full professor since 1994. He was a visiting professor in the Computing Laboratory at Oxford University in 1995, Dept. of Computer Science at Stanford University in 2008, and the Berkeley Initiative in Soft Computing (BISC) Lab at University of California, Berkeley in 2008, respectively. He is the founder and steering committee chair of the annual IEEE International Conference on Cognitive Informatics (ICCI). He is founding Editor-in-Chief of International Journal of Cognitive Informatics and Natural Intelligence (IJCINI), founding Editor-in-Chief of International Journal of Software Science and Computational Intelligence (IJSSCI), Associate Editor of IEEE Trans on System, Man, and Cybernetics (A), and Editor-in-Chief of CRC Book Series in Software Engineering. He is the initiator of a number of cutting-edge research fields and/or subject areas such as cognitive informatics, cognitive computing, abstract intelligence,
denotational mathematics, theoretical software engineering, coordinative work organization
theory, cognitive complexity of software, and built-in tests. He has published over 100 peer
reviewed journal papers, 200+ peer reviewed conference papers, and 12 books in cognitive
informatics, software engineering, and computational intelligence. He is the recipient of dozens
international awards on academic leadership, outstanding contribution, research achievement,
best paper, and teaching in the last 30 years.

Yanan Zhang is an MSc candidate in software engineering from the University of Calgary, Canada.
She received a BSc degree in computer science from the North Jiaotong University, Beijing, China
in 1989. Her main research interests are in software engineering, Internet-based and distributed
systems, and real-time process algebra and its applications.

Phillip C-Y. Sheu is currently a professor of computer engineering, information and computer
science, and biomedical engineering at the University of California, Irvine. He received his
PhD and MSc degrees from the University of California at Berkeley in electrical engineering
and computer science in 1986 and 1982, respectively, and his BSs degree from National Taiwan
University in electrical engineering in 1978. Between 1982 and 1986, he also worked as a
computer scientist at Systems Control Technology, Inc., Palo Alto, CA, where he designed and
implemented aircraft expert control systems, and he worked as a product planning engineer at
Advanced Micro Devices Inc., Sunnyvale, CA, where he designed and integrated CAD systems.
From 1986 to 1988, he was an assistant professor at School of Electrical Engineering, Purdue
University. From 1989 to 1993, he was an associate professor of electrical and computer
engineering at Rutgers University. He has published two books: Intelligent Robotic Planning
Systems and Software Engineering and Environment - An Object-Oriented Perspective, and more
than 100 papers in object-relational data and knowledge engineering and their applications,
and biomedical computations. He is currently active in research related to complex biological
systems, knowledge-based medicine, semantic software engineering, proactive web technologies,
and large real-time knowledge systems for defense and homeland security. His current research
projects are sponsored by the National Science Foundation, National Institute of Health, and
Department of Defense. Sheu is a Fellow of IEEE.

Xuhui Li received the BSc degree in information science and the MSc and the PhD degrees in
computer science from Wuhan University in 1996, 1999, and 2003, respectively. He is currently
an associate professor in the State Key Laboratory of Software Engineering, Wuhan University
in China. His research interests are programming languages, formal theory, data management
and parallel and distributed computing. He is a member of ACM, a member of IEEE and a
member of IEEE Computer Society.

Hong Guo is a senior lecturer in software engineering and a member of the Biomedical Computing
and Engineering Technologies Applied Research Group (BIOCORE) at Coventry University. She
received her PhD from Nottingham Trent University in 2001. She has published many papers in
journals and conferences on software quality management, object oriented software engineer-
ing, the application of software process assessment improvement in healthcare applications and
in Teleworking environments. She is a visiting professor at Beijing Technology and Business
University, Beijing, China.