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Manufacturing & Service Operations Management (M&SOM) formally thanks the guest associate editors and reviewers, who provided expert counsel and guidance on a voluntary basis. Through their efforts the journal was able to provide submitting authors with timely, thoughtful, and constructive reviews. In fact, for papers submitted in 2008, M&SOM received 514 reviews from 277 individuals. Remarkably, 59% of those reviews were submitted on or before their due date, a figure that increases to 66% if you allow a one-day grace period. Due in large part to the responsiveness of our reviewers, M&SOM made 98.5% of its 317 manuscript decisions within 90 days.

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