Corrigendum


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In the publication of the above paper the biographical information for co-author Melanie L. Lenard was omitted. This information is now made available below. We apologise to the co-author for this omission.

Melanie L. Lenard is President and CEO of Crystal Decision Systems, Inc., a company that specializes in custom design and implementation of Decision Support Systems. She holds a ScD in Operations Research from Columbia University and for many years was an Associate Professor at Boston University’s School of Management. She has consulted and published extensively on the use of the databases and mathematical models for decision support. Her research interests include: evaluating health care services, pricing health care services, and management of simulation, optimization, and spreadsheet models. Her publications have appeared in Management Science, Journal of Management Information Systems, Decision Support Systems, and several proceedings of the Hawaii International Conference on Systems Sciences.

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